



NUNTIO Audio-Video Solutions GmbH
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Labour and Service Rate Terms and Conditions

1.

All transactions with NUNTIO Audio-Video Solutions GmbH (hereafter referred to as NUNTIO) in connection with the charging of labour and services charged at hourly rates by NUNTIO shall be subject to the “Labour and Service Rate Terms and Conditions” (hereafter referred to as “Labour and Service Rate T&Cs”), in addition to the Terms and Conditions (T&Cs) of NUNTIO that are otherwise applicable to those points not governed in more specific detail by these Labour and Service Rate T&Cs. Conflicting T&Cs of the customer shall not be recognised by NUNTIO unless expressly agreed otherwise.

2.

All of the hourly information contained in NUNTIO’s quotes are non-binding estimates that may be exceeded without warning being given to the customer, unless the hours stated in the quote are exceeded by more than 50%. These services - unless agreed otherwise - will be charged in accordance with actual time and labour costs. A working day shall start at 00:00 at the earliest and end no later than 24:00 on the same calendar day; a working day may not last longer than 10 hours per employee. The individual hourly rates will be stated in the quote for each service in accordance with the employee’s qualifications and requirements.

3.

Unless otherwise agreed, the customer shall receive the statement of hours at the end of the order and this shall be deemed to have been approved unless a written objection to it is received within 24 hours. In the event of an objection, NUNTIO shall still be entitled to charge the reported hours on the invoice, but it shall be responsible for proving that the hours were worked in the event that the invoice is subject to a legal dispute.